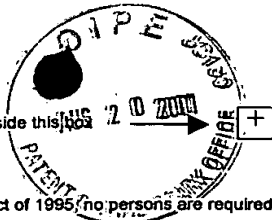


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PTO/SB/81 (02-01)

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Application Number	
Filing Date	June 22, 2001
First Named Inventor	Goldschneider et al.
Title	Network-Based Business Process for Improving Performance of Businesses
Group Art Unit	
Examiner Name	
Attorney Docket Number	FA0952 US NA

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Certificate under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

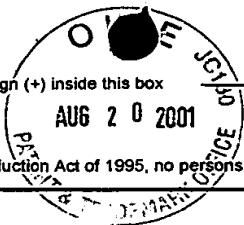
Name	James D. Goldschneider
Signature	<i>James D. Goldschneider</i>
Date	6/26/01

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

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SIGNATURE of Applicant or Assignee of Record

Name	Michael W. Blake
Signature	<i>Michael W Blake</i>
Date	June 25, 2001

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